ROAM*pay*^{**} Y-Cable (#3011) Instructions for Use with Part #1011



Swipe with confidence

Use with the ROAMpay Swipe for Virtual Terminal (#1011) To get the best rates on your PC/Mac.

Instructions for use with ROAMpay Virtual Terminal:

- 1) Take ROAMpay swiper (#1011) out of case
- Remove the Y-cable adapter from it's packaging. Take the female end of the cable and connect it to the 3.5mm male plug on the ROAMpay Swipe
- Plug the Y-cable into your computer (red for microphone jack, green for headphone jack)
- 4) Turn the output and microphone volume as high as possible (These are usually found in your computers settings)
- 5) Log into myROAM and launch the ROAMpay Virtual Terminal on your computer
- 6) On credit card input screen, press "Swipe" button
- 7) Swipe card when prompted

For Mac Users:

Go to System Preferences, click on the Sound icon. Maximize your volume and make sure input is set to Audio Line-In Port and NOT Internal microphone.

For PC Users:

Go to Control Panel and click on the Sound icon. Set your input to Line-in and make sure the volume is maximized.

Troubleshooting

Why does my device not work even when I maximize the volume on my computer?

(a) Make sure you set output and microphone volumes to the max. These settings can be found in Control Panel / Sound (PC0 and System Preferences / Sound (Mac).

(b) Make sure the magstripe is facing the right direction. If you are looking at the front of your swiper, you should also be looking at the magstripe.

Need help?

http://www.roamdata.com/swiper Customer Care – 1.888.589.5885 + option 2 support@roamdata.com

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ROAMpay

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Make sure the card's magstripe is facing the correct direction

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microphone volume are

*Optional Swiper card reader device is not required to use ROAMpay, and is sold separately by ROAM Data. These devices only work with select ROAMpay supported phones; it is not supported by all ROAMpay supported phones. ROAMpay Supported process, ROAMpay Swiper only works with ROAMpay application. An additional layer of encryption was added to the device to guarantee the card data is protected as it travels from the swiper to the phone, therefore, the device cannot be used with any other virtual terminal unless purchased from ROAM Data.